

ACCOUNT APPLICATION

BUSINESS DETAILS

Type of business

*required fields

Company

Registered business (includes incorporated association)

Sole trader (trading under own name)

Your surname *

Name of business making the application *

Given names *

Unit number

Street number *

Street name *

Street type *

Suburb/City/Town *

State *

Post code *

ABN

Format: 01234567890

Daytime telephone number

Format: (03) 9876 5432

Mobile number

Format: 0411 123 123

Fax number

Format: (03) 9876 5432

ACN

Format: 234567890

Email *

Format: email@domain.com

Main Equipment Serviced

Other (please specify)

ACCOUNT PREFERENCES

Shipping address is different to above.

Unit number

Street number

Street name

Street type

Suburb/City/Town

State

Post code

Send invoices and statements by:

Post

Email

Notify me when goods are ready for collection (Melbourne metro):

SMS

Email

Shipping – Shipping details will be emailed to your nominated email address in section 1 (if provided).

same as email above

other email address

Is a purchase order required? (Purchase orders will appear only on invoices. Statements will refer only to invoice numbers. If you select YES, goods will not be processed if an order number is not provided)

YES

NO

ACCOUNT TYPE REQUESTED

Credit Card Account (express shipment)

- Your credit card will be charged weekly for goods shipped during the previous week. We are able to ship goods immediately without waiting for bank clearance or payment confirmation. Currently there are no credit card surcharges.

COD Account

- COD accounts require cleared payment before shipment or pickup of goods. Unfortunately we cannot offer shipments of EXCHANGE service parts to COD customers.

GENERAL TERMS AND CONDITIONS

- All repairs (unless specified) are covered by a 12 month warranty. This warranty does not cover failure due to incorrect operation, maintenance or installation. Credits for warranty will be raised only after we've inspected the part and determined it is warrantable. Credits for warranty are applied to accounts as soon as possible after receipt and analysis and will always be processed before the end of the month in which they're received.
- Credit card charges that are declined will result in suspension of account facilities and an administration fee being applied.
- Exchange parts must be returned by the due date specified. If you've provided an email address we will send you reminders showing which parts are overdue. Parts remaining overdue for more than 45 days will be invoiced and charged to your account. Credits will then be raised when the parts are returned.
- Exchange parts must be like for like. In most cases we cannot accept return of one part for another. If an incorrect part is returned we will advise you and the original exchange part will remain as outstanding.
- Repaired goods that remain uncollected for more than 45 days will be charged to your credit card (card account customers) or disposed of to recover costs (COD customers). A courtesy note will be sent prior to these charges or disposal being carried out.
- All repaired goods are shipped in sealed packaging. Breaking the seal or opening the packaging constitutes the part has been used and may be subject to inspection, testing and repair charges.
- All goods are subject to a minimum service charge irrespective if testing proves there are no faults evident.
- A full list of terms and conditions is available on our website. www.modulerepair.com.au

CUSTOMER ACCEPTANCE

I have read, understand and agree to the above terms and conditions.

By requesting credit facilities I agree that MODULE REPAIR SERVICE P/L may apply all charges for services and parts to my credit card.

Print Name

Signature

Date

Format: DD/MM/YYYY